

Hosting & Security Management of Bharatvani Portal		Answers to queries made by Service Providers		
Sr.no	RFP Page No.	RFP Clause	Service Provider Query	Bharatvani Response
1	Page No.27 , Section 3	The data will keep on increasing as the content from different languages flows in: But the inductive primary storage & other requirements till march 31st 2016 will be as : 1 VM with 4 vCPU , 32 GB RAM , & 60 Gb RAM	Kindly confirm the given specification is till for 31st march 2016. or it's remains same for next contract period ?	The HDD space may enhance based on the uploads. Other things may remain same.
2	Page No.27 , Section 3	Linux	Kindly confirm O.S. version e.g. RHEL, Cent OS etc.	CentOS 7 preferred
3	Page No. 27, Section 3, Point 6.	Changes to the setup of the server such as adding sub-domains.	Kindly confirm the No. of domains & sub domains?	One domain and 22 subdomain till launch; 100 additional sub domains in the next year 2016-17
4		Providing access to different databases integrated into the website as per request to the Bharatvani Project representative within stipulated time	Kindly confirm who will provide migration & management for the bhartvani portal.	Service provider selected for web development
5			Kindly confirm the database? Kindly confirm the total database size & daily incremental size? And total concurrent users?	MySql database. Total Size will be 30GB
6	Page No.27 , Section 3	Taking regular backups of critical data of the site.	Kindly confirm backup policy and Backup retention period?	Initially the back up periodicity will be fortnightly. A final call will be taken after the launch.
7	Page No.27 , Section 3	i. Updates to the website code and scripts to ensure security remains ii. Applying patches and solutions wherever security loopholes are detected. iii. Routinely updating the security protocols of the server.	This point is under the web/ Application vendor or bhartvani scope of work?	The primary responsibility is with the web developer, but we expect a clear coordination and alert from the hosting service provider also.
8	Page No. 27, Section 3, Point 6.	iv. Updating of scripts and code when newer browser versions are released.	Who will take care of this part? Because we provide hosting infrastructure for bhartvani.	The web developer. This is mentioned as a reference point. Also because of the probability of having single service provider for both the services.
9	Page no 28	bhartvani portal time line	As per in RFP given server specification will be increase after 31st March 2016. So if any given specification will increase then how to calculate commercial kindly confirm ?	Any additional requirement will be processed and approved as per CIIL official norms. The financial implications will be analysed. Since it is not prudent to go for another service provider for additional specifications, suitable measures will be undertaken to undertake this.